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CJ PALLET CO., INC.

January 25, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Ave, NW
Washington, DC 20530

Dear Mr. Ashcroft:

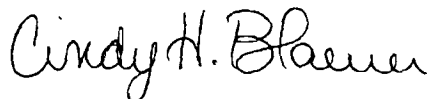
I believe that it is time for the Microsoft case to come to an end. For the past three years, the government has wasted its time and energy on a case concerning the problem with Microsoft's success. I believe this to be a mistake. However, I understand that the issue at hand now is whether the settlement is fair to the consumer. Thus, being a consumer myself, I would like to support Microsoft in seeing the end of this settlement.

Three years is a long time for any lawsuit especially since Microsoft has agreed to many terms beyond the scope of these current issues. Basically, Microsoft has agreed to promote the competition as well as to provide them with valuable interfaces that will enable compatible software. Because of this, I believe Microsoft to have sufficiently fulfilled their debt to the competition.

Microsoft is a great company and their success should not be punished any longer. After the finalization of this settlement, I am confident that it will be to the best interest of not only the consumer but also the software industry so that new products and technologies can be developed.

Thank you for taking the time out to listen to the public voice.

Sincerely,



Cindy H. Blaeuer
2nd Vice President

Serving the Industry Since 1969!